

US Highway 12 Open House Exit Survey

1. How did you hear about this event?

a.) Newspaper	20	20.8%
b.) Flier	26	27.1%
c.) Radio	1	1%
d.) TV	3	3.1%
e.) Mailer	5	5.2%
f.) Other	41	42.7%

List "Others" here:

VMS Sign **Teacher/Principal**
Wallula Meeting **Word of Mouth**
Kerry Grant/Touchet School Contacts
Real Estate Services

2. Were we able to address your questions or concerns about this project to your satisfaction?

a.) Yes	82	92.1%
b.) No	7	7.9%

List "No" details here:

Didn't get the answers they wanted to hear
Why no noise wall?
Safety Issues, Environmental Concerns &
Traffic Control not adequately addressed
County Commissioners not present
Too preliminary
Could not explain how a 4-lane highway will be safer

Please rate the following on a scale where
"1" is poor and "5" is excellent:

3. The knowledge and friendliness of the WSDOT employees

5 – Excellent	51	56.7%
4 – Very Good	24	37.8%
3 – Good	5	5.6%
2 – Fair	0	
1 – Poor	0	

Record any other unsolicited comments here:

Good food/Snacks – 4**Thanks/glad you are doing this****Thanks Julie****Too many "Not sure" answers****Different employees give conflicting stories****Didn't know about the industrial park****Most were helpful, but the greeters were abrupt with the students****Informal, approachable, professional****Sportsmen's issues – hunting/fishing access****Need more handouts****Be sensitive to the needs of the schools****WSDOT doesn't care & all this won't really change anything**

4. The information and appearance of the displays

5 – Excellent	51	56%
4 – Very Good	37	40.7%
3 – Good	3	3.3%
2 – Fair	0	
1 – Poor	0	

5. Your overall impression of this open house

5 – Excellent	44	47.3%
4 – Very Good	40	43%
3 – Good	8	8.6%
2 – Fair	1	1.1%
1 – Poor	0	

"Thank you for attending this Open House
and answering these questions"